

CITY OPERATIONS CULTURE UMBRELLA

SAFETY

WE STAND FOR

- Zero tolerance to bullying
- Go home in the same condition as you arrived
- See something, say something, do something
- A clean safe working environment through good housekeeping
- Relevant training and continual improvement of safety to prevent injuries

INNOVATION

WE STAND FOR

- Being industry leaders
- Finding solutions to problems
- Promoting good ideas
- Feeling empowered to speak up
- Being open minded

TEAMWORK

WE STAND FOR

- Appreciating others' good work
- Being respectful and trustworthy
- Sharing knowledge – communicate
- Teamwork – working together across teams
- Open to constructive criticism that helps us grow as individuals or as a team

QUALITY

WE STAND FOR

- Consistency, pride and quality in work we do
- Striving to do it right first time
- Taking ownership & responsibility of an issue
- Work / life balance
- Smart / good use of time / prioritising work accordingly

