

# Evaluation of Super SA

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During an evaluation the practices, policies and procedures of an agency are reviewed with a view to improving systems for preventing and minimising corruption.

## What is an evaluation?

An Independent Commission Against Corruption (ICAC) evaluation is **not** an investigation.

Investigations are focused on individual conduct. An evaluation is focused on an agency's practices, policies and procedures.

During an evaluation the practices, policies and procedures of an agency are reviewed with a view to improving systems for preventing and minimising corruption.

Previous ICAC evaluations have proved valuable, both for individual agencies in strengthening their systems to prevent corruption, and for public administration more broadly.

Information about past evaluations can be accessed here:  
<https://www.icac.sa.gov.au/evaluations-and-reviews>.

If a matter is raised during the course of an evaluation that might require investigation, the information will be provided to the Office for Public Integrity (OPI) and will be dealt with separately in accordance with the *Independent Commission Against Corruption Act 2012* (ICAC Act).

## Why is Super SA being evaluated?

Super SA provides a vital service in administering superannuation schemes for over 210,000 members. It is important that this service is undertaken with integrity, and that there are effective systems in place to prevent or minimise corruption.

## What is the scope of the evaluation?

The evaluation will review and report on:

- 1) The extent to which Super SA's governance framework adequately guards against the risks of corruption.
- 2) Super SA's practices, policies and procedures in respect of:
  - a) Human resources management (including recruitment)
  - b) Project management
  - c) Contract management

and whether practices, policies and procedures in these three areas provide appropriate safeguards to control against corruption.

The ICAC Commissioner may amend the scope of the evaluation following the receipt and consideration of materials gathered.

## How can I participate in the evaluation?

**Staff** will be invited to participate in a survey and may be invited to attend a meeting with the evaluation team (or can request a meeting). Staff will also be invited to make a written submission.

**Members of the public** will be invited to make a written submission.

## Tell me about the staff survey

A survey of staff will be circulated in November-December 2021. Participation in the staff survey is voluntary and survey responses are anonymous.

## What if the evaluation team wants to meet with me?

If you receive a meeting request from the evaluation team please don't be alarmed. The meetings are intended to provide staff with an opportunity to inform the evaluation team about relevant practices, policies and procedures of Super SA.

Meetings will be scheduled in November-December 2021. Your participation in a meeting is voluntary but you are encouraged to take the opportunity to share your knowledge and experiences with the evaluation team. We want to hear what you think Super SA is doing well and where you think there are opportunities to improve.

## How do I request to meet with the evaluation team?

Meetings with the evaluation team will be scheduled during November-December 2021. If you do not receive a meeting request but would like to meet with the evaluation team, please contact [evaluation@icac.sa.gov.au](mailto:evaluation@icac.sa.gov.au) to arrange a time.

## How do I make a written submission?

The Commissioner will invite staff and members of the public to make a submission. The Commissioner will provide a letter to all staff about the evaluation which will include information about how to make a submission.

You are invited to make any written submission you think relevant to the scope of the evaluation.

## Is the information I provide confidential?

Any information you provide will be treated confidentially. This includes information provided to us through the survey, during a meeting, or in a written submission. We will use information provided to us to inform general comments in the final report. We will not publish written submissions from staff members.

While we take every step to protect a person's confidentiality we cannot guarantee it. We are obliged to comply with any lawful obligation to disclose information collected.

If you have any concerns about confidentiality, please contact a member of the evaluation team via email ([evaluation@icac.sa.gov.au](mailto:evaluation@icac.sa.gov.au)) or on (08) 8463 5199.

## Can I tell anyone what I have discussed with the ICAC?

The ICAC Act requires that a person who receives information knowing that it is connected with an evaluation must not disclose that information unless they are authorised by the ICAC Commissioner to do so, or for specific purposes permitted under section 54 of the ICAC Act.

Should you wish to disclose information other than for a purpose already permitted by the ICAC Act, please speak to a member of the evaluation team.

## What if I have previously made a complaint or report to the Office for Public Integrity or ICAC regarding Super SA?

Complaints and reports are dealt with separately to an evaluation.

## Am I bound by existing professional confidentiality obligations in relation to information I wish to provide to the evaluation team?

There is no provision in the ICAC Act that releases you from any obligation of professional confidentiality you may have as an employee. If you are in doubt about whether you can disclose certain information to the evaluation team you should liaise with your manager.

### CONTACT US



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