

Fact Sheet

Whistleblower Hotline

The Central Adelaide Local Health Network (CALHN) Whistleblower Hotline enables all staff to report, in good faith, suspected misconduct or disrespectful behaviours via telephone, email, internet, fax or mail to an independent organisation in a safe environment.

What can be reported?

Any issues that may adversely affect CALHN and its people, including suspected misconduct and disrespectful behaviours. This may include any illegal conduct, unsafe behaviour, harassment and bullying.

Why is CALHN introducing this service?

As detailed in the KordaMentha Diagnostic Review, disrespectful and unethical behaviours are not uncommon across the organisation. From now onwards, these types of behaviours will not be tolerated. Calling out these types of behaviours is everyone's responsibility. Remember, it's ok to speak up.

How do I make a report?

Stopline is an independent, confidential and impartial conduit for information that enables the reporting of corrupt or improper conduct. Stopline has experienced people in handling sensitive information from stakeholders.

Stopline enables staff to report, in good faith, suspected misconduct via telephone, email, internet, facsimile or mail, to an independent organisation with trained staff who will receive your concerns confidentially (anonymously if you wish) and provide the confidential information to a Disclosure Officer within CALHN.

Details of how you can make a report are listed here [\[redacted\]](#)

At what time can I contact Stopline?

You can telephone the Stopline on [\[redacted\]](#) (in Australia) or [\[redacted\]](#) (overseas – reverse charges) 24 hours, 7 days a week to speak with a trained Stopline interviewer. Any messages left will be responded to within one working day. You can also send your disclosure via the internet (this website or app), email or mail.

Do I have to give my name?

No. Your call to Stopline can, if you wish, be anonymous and the staff of Stopline will not ask for any personal details. You may volunteer the information anonymously to Stopline if you desire or you can be overt.

If you do not wish to remain anonymous, this information may be provided to the Disclosure Officer at CALHN. If you choose to remain anonymous, Stopline will issue a confidential reference and password should you wish to seek the status of your disclosure at some later date. Some legislation (e.g. Corporations Act in Australia) will only provide legislative protection if the caller identifies themselves. Stopline can assist at the time of your contact.



If I make a complaint regarding suspected misconduct, how will I be protected?

CALHN is committed to the protection of genuine Whistleblowers against action taken in reprisal for the making of protected disclosures. Maintaining confidentiality is a crucial component of this protection. All disclosures will be treated with a high level of confidentiality. CALHN has appointed Stopleveline to enhance confidentiality and anonymity with respect to Whistleblower procedures.

As an employee, how do I know that somebody won't just make a false claim to settle a personal grudge?

The strength of Stopleveline is that all allegations will be professionally managed by trained Stopleveline staff. The experience of Stopleveline is that vexatious calls occur very infrequently. Stopleveline focuses on the message, not the messenger. The CALHN Disclosure Officer may decline to investigate the matter if satisfied that the disclosure is trivial, frivolous or vexatious.

Will I be kept informed about the result of making a report?

Yes. You will be kept advised about the status of the report, decisions made regarding how the matter is to be handled, timeframes that apply and the result of any investigation and action taken. If you choose to remain anonymous, you will be issued with a confidential reference and password and must initiate contact through one of the methods above to receive feedback.

Who is Stopleveline?

Stopleveline is an Australian company which specialises in providing integrity/whistleblowing services. It has been operating for over a decade and assists listed and private companies; local, state and Commonwealth public sector bodies and not-for-profit organisations. Further details are available at www.stopleveline.com.au.

For more information

**Communications and Engagement
Central Adelaide Local Health Network**

Email: [REDACTED]

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